



## RIAD CAMILIA HEALTH COMMITMENTS CHARTER

The Health Commitment Charter was drawn up in the light of recommendations made by the Moroccan public authorities and health authorities. The Charter is subject to change over time and can be adapted to the health situation in the country. The Riad Camilia Charter of Commitments contains 5 chapters:

- Cleaning and **disinfection of rooms and common areas**
- Use and **free distribution** of prevention material
- Improved **food security**
- **Trained and strictly supervised staff**
- **Secure airport transfers**



# RIAD CAMILIA 18 COMMITMENTS

## « HEATHLY INSIDE »

1. Ensure the application of Moroccan state's recommendations in the fight against Covid-19
2. Disinfectants and protective products in the common areas and in the rooms
3. Adaptation of the safety distances between customers in all reception and catering areas
4. Reinforce disinfection of common areas (including swimming pools) and bedrooms
5. Reinforce the ventilation of the rooms and favor a wet cleaning-disinfection
6. Supervise the recovery of linen and sheets and provide personal protective equipment to staff
7. Commitment to create 24-hour periods of vacancy once per month for global disinfection
8. Encourage payment by contactless bank card. Disinfect payment terminals
9. Provide training to Riad employees to guarantee barrier gestures and preventive actions
10. Guarantee basic equipment to each employee in order to comply with maximum hygiene conditions
11. Impose respect for barrier gestures on its service providers and customers
12. Post a communication on all the preventive measures against Covid-19
13. Ensure the implementation of health management protocols in case of suspected contagion
14. Increase hygiene conditions in meal preparation and in kitchen cleaning
15. Use only fresh food, exclude canned food and clean packaged food
16. Ensure that our Partner taking care of customers during Airport-Riad Camilia transfers and between the Riad and any outside location is committed to the same hygiene charter
17. Quarantine any employee with Covid-19 symptoms for 14 days
18. Appoint a **HEATHLY INSIDE** manager within the Riad responsible for the implementation of **HYGIENE, PREVENTION and PROTECTION** measures

